

Benim Medical Centre
 Patient Information Leaflet
Caring for Our Community with Excellence

 2 Penvalley Crescent Liverpool L6 3BY
 01513176266 |  [Benim Medical Centre \(Dr A Gupta\)](#)
 Mon–Fri: 8:00 AM – 6:30 PM

Welcome to Our Practice

We are a friendly, inclusive GP surgery offering high-quality care to a richly diverse community. Our goal is to provide safe, respectful, and responsive healthcare for all.

Vision Statement

To be a leading general practice where compassionate, inclusive, and high-quality care is accessible to all and empowering every individual in our diverse community to live healthier lives.

Mission Statement

We are committed to providing accessible, patient-centred healthcare that respects the unique needs of our diverse population.

Through clinical excellence, open communication, and continuous improvement, we aim to deliver outstanding care in a safe, supportive, and welcoming environment for all.

Our Services

- General health consultations
- Management of chronic conditions (e.g. diabetes, asthma)
- Mental health and wellbeing support
- Childhood & Adult vaccinations
- Cervical screening
- NHS Health Checks & blood pressure monitoring
- Smoking cessation & lifestyle advice
- Minor surgery and Joint Injections

Diversity & Language Support

We are proud to serve a multicultural population. Interpreter services are available—please ask when booking. We welcome patients of all backgrounds.

New Patient Registration

We welcome new patients!

Register online or at reception. Assistance is available if you need help registering.

Digital Services – Easy, Safe, and 24/7

You can access a wide range of services online—no need to wait on hold.

◆ PATCHS – Online Consultation Tool

Submit requests to the practice via our website:

- Ask about symptoms
- Request sick notes or admin letters
- Get prescriptions or test results
- Receive a reply without visiting

🌐 Website link: [Patchs](#)

◆ NHS App

Your health in your hands.

- Book/cancel appointments
- Order repeat prescriptions
- View test results
- View and update health record

◆ myGP App

Stay in control of your care.

- Book appointments
- Get reminders for medications and checks
- Track health stats
- Manage care for family members

⚠ Urgent and Emergency Care

- For urgent but non-life-threatening concerns, call **111**
- In a life-threatening emergency, call **999** or go to A&E

💬 Feedback & Complaints

We value your feedback.

Speak to a team member or use our website to leave comments. For formal complaints, please ask reception for our policy and a complaint form.

🔒 Data Protection & GDPR

We take your privacy seriously.

Our practice complies with the **UK General Data Protection Regulation (UK GDPR)** and **Data Protection Act 2018**. This means we:

- Only collect and use personal information when necessary for your care

- Keep your medical records safe, secure, and confidential
- Share information only with your consent or when legally required (e.g., referrals, safeguarding)
- Let you access your medical records and request corrections

Meet the Team

Our team is dedicated to providing high-quality, compassionate care to every patient. We aim to create a supportive and respectful environment for all.

Partner

Dr Anurag Gupta (Male) – GP Partner

GMC Number - 6086942

Special interests - Minor surgery and Joint injections

General Practitioners

Dr Shabeem Jaunbocus (Female) - General Practitioner

GMC Number - 6122233

Surgery Times - Wednesday AM

Special interests - Women's Health

Dr Jared Burki (Male) - General Practitioner

GMC Number - 6122497

Surgery Times - Monday AM

Dr Hany Mohsin (Male) - General Practitioner

GMC Number - 7489903

Surgery Times - Tuesday & Thursday All Day

Dr Katherine Sleightholm (Female) - General Practitioner

GMC Number - 7561805

Surgery Times – Monday, Wednesday and Friday All Day

◆ *Physician Associates*

Mr Ibrahim El-Batal

Surgery Times - Monday to Friday All Day

Mr Christopher Stankowski

Surgery Times - Monday and Thursday All Day

Mr Elliot Ierston-Dailey

Surgery Times - Monday All Day

◆ *Nursing team*

Mrs Alison Talbot

Surgery Times – Thursday or Friday AM

◆ **Care Co-ordinators**

Ms Stacey Bamford

Surgery Times - Wednesday & Friday All Day

◆ **Social Prescribers**

Mrs Rachel Goodwin

Surgery Times - Tuesday and Thursday PM

◆ **Management Team**

Ms Sabena Joseph - Practice Manager

Ms Janie Downes - Deputy Manager, IM&T Data Facilitator

Mr Daniel Westhead - Liverpool First PCN Network Manager

◆ Reception Team

Ms Leanne Williams - Receptionist/Administrator

Mrs Vartika Singh - Receptionist/Administrator

Ms Tracey Wareing - Receptionist/Administrator

Ms Clare Derryhouse - Receptionist/Administrator

Mrs Jacqueline Bishop - Receptionist/Administrator